

GUIDELINES TO CHANGE LOGIN (NETID) AND PASSWORD

1. Go to <https://netid.usi.ch/go> or <https://netid.supsi.ch/go>.
2. Click on “**Login**” in the left menu.
3. Enter your account details (the username that has been assigned to you can be as follows: firstname.lastname@supsi.ch, username@usi.ch, number@lu.unisi.ch).

Università della Svizzera italiana

English Italiano

netID
Authentication service

username: student
password: 123456

[LOGIN](#)
[PASSWORD RESET](#)
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Login

netID:

[Forgot your netID?](#)

Password:

[Forgot your password?](#)

[LOGIN](#)

- Click on “**NetID profile**” in the left menu.

The screenshot shows the netID profile management interface. At the top left is the logo for Università della Svizzera italiana. At the top right are language links for English and Italiano. Below the logo is the netID Authentication service header. A decorative banner features the text 'username: student' and 'password: ****' in green. On the left, a navigation menu includes 'NETID PROFILE' (circled in red), 'PASSWORD CHANGE', 'HELP', and 'LOGOUT'. The main content area is titled 'netID Profile' and lists various account details in a table-like format, including Last name, First name, netID, Alias, Date of birth, Preferred language, Email address, Organization, Organization type, Change password notification type, Change password notification destination, Reset password notification type, and Reset password notification destination. A large black redaction box covers the right side of the table. Below the table, the text 'Some of the information above may be changed' is visible, and a blue 'Modify profile' button is circled in red.

- Your personal information will be displayed, click on “**Modify profile**” on the bottom of the page.
- If you want, you can create an alias: insert the alias you prefer and select **@netid.usi.ch** or **@netid.supsi.ch** among the alias types (you can also choose **@netid**, but be aware that with this option you won't be able to connect to the Eduroam wifi). Decide how to be informed about changes in your password and how to reset your password (mandatory). Example:

[morag@usi.ch](#)[NETID PROFILE](#)[PASSWORD CHANGE](#)[HELP](#)[LOGOUT](#)

Personal profile modification

Alias

It is possible to set an alternative netID called Alias. The following rules must be met:

- length between 5 and 200 characters.
- allowed characters: 'a..z','A..Z','0..9','_','-'

Warning: "@netid" aliases (i.e. "giorgio@netid") are not compatible with the EDUROAM service, you are strongly encouraged to set an alias with the extended format.

Alias

Alias type

 @netid @netid.usi.ch

Change password notification

For your security, you'll get a notification each time your netID password is changed. Here you can choose the notification type (SMS or e-mail) and the destination the notification is sent (cellular phone number or email).

Notification destination

Notification type

 Email SMS

Password reset notification

When you forget your netID password, you'll get the chance to reset it. In order to avoid unauthorized people to perform a password reset, the required information procedure will be sent to a cellular phone or email at your choice.

Notification destination

Notification type

 Email SMS

Confirm password

7. Click on **“Send”**. Now, your username for the iCorsi3 platform will be **alias@netid.usi.ch** (or alias@netid).
In any case, the username that has been originally assigned to you will continue to be valid: you can continue using it.
8. Now you can change your password. Click on **“Password change”** in the left menu.

9. Insert once the actual password and twice the new password, then, click on "Submit".

The screenshot shows the netID authentication service interface. At the top left is the logo for Università della Svizzera italiana. At the top right are language options for English and Italiano. Below the logo is the netID logo and the text "Authentication service". A decorative banner features the text "username: s..." and "password: +..." in green. The main content area is titled "Password change" and includes a greeting: "Hi, here you can change your password". On the left side, there is a user profile section with the email "morag@usi.ch" and links for "NETID PROFILE", "PASSWORD CHANGE", "HELP", and "LOGOUT". The password change form consists of three input fields: "Old password" (filled with 7 dots), "New password" (filled with 7 dots), and "Confirm password" (filled with 7 dots and a cursor). A "Submit" button is located below the confirm password field.

10. Login to the iCorsi3 platform with the new password.

... WHAT IF I FORGET MY PASSWORD?

1. Go to <https://netid.usi.ch/go> or <https://netid.supsi.ch/go>.
2. Click on “**Password reset**” in the left menu.
3. Insert your username, insert the verification code (“**Captcha**”), then click on “**Submit**”. A new password will be sent to the e-mail address you specified in your personal profile or via SMS (see above, point 6).

Università della Svizzera italiana

English Italiano

netID
Authentication service

LOGIN
PASSWORD RESET
NETID RECOVERY
HELP


Password reset

Enter below the requested data in order to proceed with the password reset process.

netID: morag@usi.ch

Date of birth (dd-mm-yyyy)

For improved security, type the verification code in the field below..



Captcha

Submit